

Amenities and Services

Toiletries

- ♦ Reduce the size of disposable amenities to minimize waste.
- ♦ Review amenities provided and remove seldom-used products such as sewing kits and shower caps. Provide upon request only.
- ♦ Buy office and guest amenities with recycled content.
- ♦ Do not discard unused, disposable amenities in guest rooms after guest has left unless seal on container is broken.
- ♦ Encourage guests to take opened bars of soap home with them instead of discarding.
- ♦ If they must be replaced, donate amenities generated in guest rooms. Unwanted toiletries may be donated to local organizations such as the Trumansburg Food Pantry and American Red Cross.
- ♦ Use bulk soap and shampoo dispensers.
- ♦ Instead of replacing half full toilet paper rolls or tissues, allow guests to finish rolls and leave new ones for guests to replace as necessary.
- ♦ Eliminate "sanitized for your protection" toilet strips.

Guest services

- ♦ Eliminate paper liners and doilies on guest room trays.
- ♦ Replace disposable drinking glasses and coffee mugs in guest rooms with reusable ones.
- ♦ Provide in-room reusable mugs upside down instead of wrapping in plastic.
- ♦ Eliminate plastic liners in ice buckets.
- ♦ Ask guests if they would like to receive a newspaper instead of automatically providing one. Leave newspapers in centrally located areas rather than distributing to each guest room.
- ♦ Do not wrap newspapers in a plastic bag.
- ♦ Use reusable bags or baskets for guest dry-cleaning and reuse wire clothes hangers.
- ♦ Provide public information, such as cards or a newsletter, to remind guests to turn off lights, HVAC, and water, and to remind them to recycle.
- ♦ Encourage guests to use natural lighting when possible and to turn off lights, TV, and close the drapes when leaving the hotel room.
- ♦ Provide an electronic check out service in order to help reduce paperwork.
- ♦ Minimize paper used for each guest by reducing the invoice size.
- ♦ Donate unclaimed lost and found items.
- ♦ Create a system for multiple-night guests to indicate that they do not want towels and linens changed in-between consecutive nights. This could include providing towel rack hangers and sheet changing cards to allow guests to indicate they would like to use their linens more than once.
- ♦ Provide buffet style breakfast with bulk items that can be reused day to day.

